

Score Legend			
5	Strongly Agree	4	Agree
3		No Opinion	
2	Disagree	1	Strongly Disagree

Survey Count	Total Surveys	Discharges	Rate of Return
56	56	77	72.73

Question	Facility Score	Percentile	UHS Score	Benchmark
1) I was encouraged to help myself and ask others to help me.	4.79	95	4.50	
2) I was informed of my rights.	4.71	93	4.38	4.52
3) I felt safe while I was here.	4.84	98	4.43	4.60
4) The environment was clean and comfortable.	4.70	96	4.31	4.50
5) Staff were sensitive to my language, cultural, and spiritual needs.	4.73	95	4.44	4.57
6) I was satisfied with the food.	4.70	97	4.15	
7) The therapy groups were helpful to me.	4.73	96	4.38	4.56
8) I had input into my treatment plan goals.	4.79	97	4.42	4.58
9) I was satisfied with the unit/program staff.	4.80	95	4.46	
10) I was satisfied with my physician.	4.84	98	4.47	
11) I was treated with dignity and respect.	4.86	98	4.49	4.62
12) I feel better now than when I was admitted.	4.91	98	4.58	
13) I understand what my medications do and why/how I should take them.	4.85	98	4.58	4.71
14) I understand the importance of following my discharge plan.	4.93	98	4.66	4.77
15) Overall I was very satisfied with my treatment.	4.86	98	4.48	4.62
16) I would recommend this facility to someone needing treatment.	4.95	98	4.39	

Grand Mean:
4.81
4.45