

Score Legend			
5	Strongly Agree	4	Agree
3		No Opinion	
2	Disagree	1	Strongly Disagree

Overall Facility Return Statistics			
Q3-2017		Q4-2017	
Surveys	Discharges	Surveys	Discharges
175	235	178	239

Questions with largest score increases	Q3-2017	Q4-2017	
	Facility Score	Facility Score	UHS Score
6. I was satisfied with the food.	4.6571	4.6893	4.1326
7. The therapy groups were helpful to me.	4.6034	4.7135	4.4138
13. I understand what my medications do and why/how I should take them.	4.6805	4.7472	4.6017

Questions with largest score decreases	Q3-2017	Q4-2017	
	Facility Score	Facility Score	UHS Score
2. I was informed of my rights.	4.8343	4.7627	4.3916
4. The environment was clean and comfortable.	4.7543	4.6497	4.3116
11. I was treated with dignity and respect.	4.9023	4.8305	4.5007

Questions where overall score is in UHS top 20 facilities for Q4-2017	Score
1. I was encouraged to help myself and ask others to help me.	4.7853
2. I was informed of my rights.	4.7627
3. I felt safe while I was there.	4.8864
4. The environment was clean and comfortable.	4.6497
5. Staff were sensitive to my language, cultural, and spiritual needs.	4.7809
6. I was satisfied with the food.	4.6893
7. The therapy groups were helpful to me.	4.7135
8. I had input into my treatment plan goals.	4.7303
9. I was satisfied with the unit/program staff.	4.8258
10. I was satisfied with my physician.	4.7247
11. I was treated with dignity and respect.	4.8305
12. I feel better now than when I was admitted.	4.9382
14. I understand the importance of following my discharge plan.	4.8764
15. Overall I was very satisfied with my treatment.	4.8596
16. I would recommend this facility to someone needing treatment.	4.9157

Questions where overall score is in UHS bottom 20 facilities for Q4-2017	Score
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